Development and Validation of the Effectiveness of Auditory Rehabilitation Scale

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Objective: To develop a new scale of hearing-related function and quality of life in patients with hearing aids that addresses overlooked concerns, such as hearing-aid comfort, convenience, and cosmetic appearance, that may influence hearing-aid adherence while maintaining brevity and sensitivity to clinical change.

Design: Prospective, multicenter instrument validation.

Setting: Four diverse sites in Washington State, including 2 private practices, 1 university setting, and 1 Veterans Affairs hospital.

Patients: Seventy-eight patients with hearing aids.

Interventions: We created 2 modules in the Effectiveness of Auditory Rehabilitation (EAR) scale. The first module (Inner EAR) covers intrinsic hearing issues such as hearing in quiet and hearing in noise and is administered both before and after treatment. The second module (Outer EAR) covers extrinsic (hearing-aid related) issues such as comfort, appearance, and convenience and is administered after hearing-aid fitting.

Main Outcome Measures: Both scales were developed and validated in 3 stages. Stage 1 used a qualitative approach from multiple data sources to develop preliminary instruments. Stage 2 used approaches from classic test theory to reduce the number of items and psychometrically validate the instruments. Stage 3 examined the responsiveness or sensitivity to clinical change.

Results: A 10-item Inner EAR module and a 10-item Outer EAR module were created and validated. Internal consistency of individual domains (Cronbach α=0.85 and 0.72, respectively) and test-retest reliability (intraclass correlation coefficients=0.76 and 0.81, respectively) were excellent. Evidence of construct validity included concurrent validity with other hearing scales and global visual analog scales, discriminant validity with dizziness handicap, correlation with hearing-aid adherence, and confirmatory factor analyses. Both scales had strong evidence of responsiveness (sensitivity to change), with higher effect sizes and Guyatt responsiveness statistics than the 2 widely used hearing scales in this study. The scales took an average of 5 minutes to complete.

Conclusions: The EAR scale is a valid and reliable measure of the effectiveness of amplification in the treatment of sensorineural hearing loss. It addresses the range of issues that are of importance to hearing-aid patients. The scales have excellent psychometric properties, are more responsive than several widely used hearing scales, and are minimally burdensome for patients to complete. The EAR may be a valuable outcome measure in future studies of both existing hearing aids and newer hearing-aid technologies, such as bone-anchored aids or middle ear implants.


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ensorineural hearing loss is one of the most common chronic disabilities in the United States.1-3 More than 25% of the population older than 65 years is hearing impaired.4,5 The diminished ability to hear and communicate is frustrating in and of itself, but the strong association of hearing loss with functional decline and psychiatric morbidity adds further to the burden on the hearing-impaired population.6-10 Fortunately, treatment of sensorineural hearing loss with hearing aids reverses many of its negative effects, leading to better overall quality of life.11-14

An impressive number of outcome measures have been developed for patients with sensorineural hearing impairment and those who wear hearing aids,15-20 and many

Author Affiliations are listed at the end of this article.
The Effectiveness of Auditory Rehabilitation (EAR) scale was created in 3 phases: (1) questionnaire development, (2) instrument validation, and (3) responsiveness testing. Patients in phase 1 did not receive remuneration for this study, since they were seen either during routine clinical practice or as a participant in a randomized trial. Patients in phases 2 (instrument validation) and 3 (responsiveness testing) received $10 per visit to compensate them for the hour needed to complete a brief interview and a series of questionnaires.

PHASE 1: QUESTIONNAIRE DEVELOPMENT

We adopted a qualitative approach to identify domains of greatest relevance to stakeholders, including patients, audiologists, and otolaryngologists. We analyzed items from existing scales, data from patients' open-ended questionnaires about their hearing-aid experiences, diaries of hearing-aid use, and interviews to create a taxonomy of factors that affect the quality of life of hearing-aid users. The 4 study authors who are also hearing-loss professionals (B.Y., P.E.S., M.C., and C.F.L.) then met weekly for a month to identify other factors of clinical interest to ensure "theme saturation," at which point no additional factors emerged. We created multiple questions in each domain, and nearly 100 questions were administered to the convenience cohort. One scale was developed to address intrinsic hearing issues that could be assessed with or without a hearing aid (Inner EAR), and a second scale was created to address only the extrinsic issues associated with use of a hearing aid (Outer EAR). Low response rates, inconsistent responses, skewed distributions, and ceiling and floor effects were used to identify and eliminate suboptimal questions. We adhered to the fundamental principle that the scales should have maximum clinical utility, and we therefore sought to keep the modules as brief as possible to minimize patient burden. This iterative testing process was also used to refine the response options for each question.

PHASE 2: INSTRUMENT VALIDATION

We adhered to the tenets of classical test theory to validate both EAR modules. Reliability was established by ensuring both internal consistency (Cronbach α) and test-retest reliability (intraclass correlation coefficient [ICC]) at 2 weeks (Table 1) in the absence of interim treatment. Internal consistency is considered good if α approximates 0.70 but does not exceed 0.90, because values higher than 0.90 imply the presence of redundant items. Items that did not substantially improve the internal consistency of a particular domain were eliminated. Test-retest reliability was measured with the ICC, which is more rigorous than the Pearson correlation coefficient (r) because it considers not just the strength of the correlation but also systematic variations.

The 3 forms of validity that we sought were content, criterion, and construct. Content validity was established with the rigorous approach to item development in phase 1. Criterion validity, which tests scale performance compared with a gold standard, is difficult to establish when evaluating quality-of-life scales.

Construct validity is present if the scale behaves according to hypothesized relationships. We hypothesized that the Inner EAR would correlate (r ≥ 0.35) with a summary rating scale of overall hearing function; the Outer EAR would correlate (r ≥ 0.35) with summary rating scales of hearing improvement; the Inner EAR would correlate (r ≥ 0.35) with hearing handicap (measured with the Hearing Handicap Inventory for the Elderly [HHIE]13,33), since both measures reflect hearing

Table 1. Data Collection Schedule

<table>
<thead>
<tr>
<th>Variable</th>
<th>Baseline</th>
<th>2 wk</th>
<th>3 mo</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inner EAR module</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Outer EAR module</td>
<td>xx</td>
<td>xx</td>
<td>x</td>
</tr>
<tr>
<td>Hearing handicap (HHIE)</td>
<td>x</td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Communication function (APHAB)</td>
<td>x</td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Dizziness (DHI)</td>
<td>x</td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Adherence diary</td>
<td>xx</td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Hearing thresholds (audiogram)</td>
<td>x</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Abbreviations: APHAB, Abbreviated Profile of Hearing Aid Benefit; DHI, Dizziness Handicap Inventory; EAR, Effectiveness of Auditory Rehabilitation; HHIE, Hearing Handicap Inventory for the Elderly; \( \times \), test was administered; \( \times \times \), test was administered to patients with hearing aids at baseline (experienced users).
function; the Outer EAR would correlate ($r \geq 0.35$) with hearing-aid adherence, since unsatisfactory aids should lead to nonadherence; and both scales would correlate ($r \geq 0.35$) with communication benefit (measured with the Abbreviated Profile of Hearing Aid Benefit [APHAB]).

Because strong correlations are anticipated, this type of validity is termed concurrent validity. We also hypothesized that EAR scores would not correlate with nonhearing but potentially ear-related constructs such as dizziness (discriminant validity). We used the Dizziness Handicap Inventory (DHI) to assess dizziness. Therefore, the EAR modules, HHI, APHAB, DHI, and adherence data were collected at both baseline and final visits (Table 1). Finally, we used factor analyses to confirm the presence of hypothesized domains and subdomains. We used a principal components technique with an orthogonal varimax rotation, retaining factors with eigenvalues greater than 1.0.

**PHASE 3: RESPONSIVENESS TESTING**

Responsiveness, or sensitivity to clinical change, is important because scales must be able to detect clinically meaningful changes in the health state. Because performance with hearing-aid use may improve during the first few months of use, we assessed outcomes 3 months after hearing aids were received (Table 1). Changes in scores from baseline to 3 months were calculated. Responsiveness was assessed with the effect size (mean change divided by standard deviation of the Inner EAR score at baseline) and the Guyatt responsiveness statistic (mean change divided by standard deviation of change).

**SAMPLE SIZE**

We based sample size estimates on collecting adequate data for the Outer EAR. (Because the Inner EAR applies to both new and experienced users and the Outer EAR is relevant before index treatment only for experienced users, achieving adequate statistical power for the Outer EAR ensured adequate power for the Inner EAR analyses.) With a 1-tailed $\alpha$ of 0.05 and a $\beta$ of 0.20 (80% power), 44 experienced users were needed to detect an $r \geq 0.35$ to achieve construct (concurrent) validity. A 1-tailed test was used because we hypothesized that the correlation would be at least 0.35. The power to detect a statistically significant result was greater for the Inner EAR, since the whole population (both new and experienced users) was used.

**DATA MANAGEMENT**

Data were entered via double-entry verification for accuracy and maintained in a password-protected local area network at VA Puget Sound. Analyses were performed with standard statistical software (STATA/SE 8.2 for Windows; Stata Corp, College Station, Tex). The study was approved by institutional review boards at the VA Puget Sound and University of Washington.

**PHASE 1: QUESTIONNAIRE DEVELOPMENT**

Qualitative analyses of interview, diary, and open-ended questionnaire data collected in a prior hearing-aid trial revealed that existing scales did not address numerous issues of importance to hearing-aid users. For example, in exit interviews of nonadherent patients, 5 common explanations were given. First came “just forgetting,” but the next 3 most common reasons were physical discomfort from wearing the aid, difficulties with manipulation, and inconvenience of the device. Of note, the complaint that hearing did not improve with the aids—the primary focus of existing scales—was only the fifth most common reason for nonadherence.

We used a clinometric approach to organize these data into categories based on similar themes to create a taxonomy of categories (domains) that affect the quality of life of hearing-aid users. Two general categories (parts 1 and 2) were identified. Part 1 included issues intrinsic to hearing loss, including speech understanding and the socioemotional impact of hearing loss. Part 2 included extrinsic issues associated with an amplification device, including amplification acoustics, convenience, comfort, appearance and self-esteem, and maintenance and reliability of the aid. A review of existing hearing-related outcome measures found that although part 1 issues were usually addressed, part 2 issues were rarely covered. These findings pointed to the need for an instrument that considered the convenience, comfort, appearance, reliability, and technological issues that patients believe are important, especially since dissatisfaction with these factors may result in nonadherence.

We noted that issues in part 1 of the taxonomy applied to both patients with and without hearing aids but part 2 issues were relevant only to hearing-aid users. Therefore, 2 modules were created. The Inner EAR would address intrinsic issues related to hearing, such as speech understanding and socioemotional effects of hearing impairment. The Outer EAR would cover extrinsic factors, such as comfort, convenience, and cosmetic appearance, and would be used only for hearing-aid users. The final versions of the Inner and Outer EAR each had 10 individual questions, along with 1 and 2 global scales for each measure, respectively (Table 2).

**PHASE 2: INSTRUMENT VALIDATION**

Of 105 patients who were offered enrollment, 78 subjects completed the study; 18 refused participation, and 9 enrolled but did not complete their final visit. Mean hearing thresholds are shown in the Figure. Enrollment was proportional to clinical volume at each of the 4 sites. Of the patients who completed the study, 38 came from the VA, 7 from the University of Washington, 23 from the private practice in Spokane, and 10 from the hearing-aid dispensing practice in Tacoma (Table 3). Of these 78 participants, 46 (59%) were experienced users. The mean time required to complete each EAR module was 5 minutes.

**SCORING OF EAR MODULES**

Composite scores of each module consisted of the mean score of the 10 individual items (not including the global scales). Individual items are scored on a 0 to 100 scale; for instance, if there are 3 responses, the responses are given scores of 0, 25, 50, 75, and 100, with 100 representing the best function or rating. Thus, a score of 100 is the best possible result; a score of 0 is the worst possible result.

Internal consistency was measured by the Cronbach $\alpha$, which was 0.85 for the Inner EAR and 0.72 for the Outer EAR.
Construct validity was also seen with a variety of other hypothesized relationships. High correlations were found between the Inner EAR and the HHIE ($r = 0.72$ at baseline and $0.54$ at 3 months). High correlations were found between both EAR modules and the APHAB at baseline ($r = 0.47$ and $0.61$). Correlations greater than the hypothesized values of 0.30 were found at 3 months between the Outer EAR and adherence with days per week of use ($r = 0.32$) and hours per week of use ($r = 0.46$). Low correlations were found with dizziness ($r = 0.04$-$0.27$).

Factor analysis was used to confirm that the items loaded into 2 major domains (Inner and Outer EAR). We also sought to identify subdomains within each module. With a principal components analysis using an orthogonal varimax rotation, we identified 2 factors with an eigenvalue greater than 1.0 in the Inner EAR, which confirmed the presence of speech understanding and socioeconomic domains, as expected. However, because of the number of hypothesized factors in the Outer EAR and the relatively small number of patients, we were unable to identify consistent subdomains within the Outer EAR.

### PHASE 3: RESPONSIVENESS TESTING

Both the Inner and Outer EAR showed evidence of high sensitivity to change (responsiveness), as measured by both the effect size and the Guyatt responsiveness statistics (Table 4). The effect size for the Inner EAR was very high ($>2.1$). The effect size for the Outer EAR was expected to be lower, since only patients who already had hearing aids filled out a baseline Outer EAR questionnaire. Nonetheless, the effect size was still higher than 1.1, in contrast to the values for the HHIE and APHAB (effect sizes < 0.9).
Guyatt statistic was also high for the Inner EAR. The Guyatt score for the Outer EAR was comparable to that for the HHIE but higher than the APHAB.

The EAR scale appears to be a reproducible, valid, and responsive measure of the effectiveness of treatment for sensorineural hearing loss. We have presented evidence of excellent test-retest reliability. There are predictable and significant relationships between each module and external measures of hearing handicap, communication function, and hearing-aid adherence. It is highly sensitive to clinical change.

We believe that the EAR offers several unique strengths. First, it addresses comfort, convenience, and cosmetic issues that are overlooked by existing scales and that may lead to hearing-aid nonadherence. Second, the modular design allows administration of appropriate questions both before (Inner EAR only for naive hearing-aid users and both modules for experienced users) and after treatment (both Inner and Outer EAR). Third, the scales have larger effect sizes and therefore are more responsive to change than existing, widely used scales such as the HHIE and APHAB. Finally, the brevity of the scale minimizes patient burden.

Some excellent scales have been developed to study conductive and sensorineural hearing loss. For hearing-aid patients, several scales in particular, including the HHIE, APHAB, Satisfaction with Amplification in Daily Life (SADL), and International Outcome Inventory for Hearing Aids (IOI-HA), have received widespread attention by the hearing-research community. Each of these scales is reliable, valid, and widely used. Each scale has its own advantages and disadvantages. The HHIE, APHAB, and IOI-HA do not address comfort, convenience, or cosmetic issues. The 15-item SADL does address some of these issues but, like the IOI-HA, can be administered only after hearing-aid fitting. The SADL also contains items about cost and the perceived competency of the hearing-loss professionals that may be less pertinent to evaluation of the hearing-aid technology itself. Furthermore, little is known about the SADL’s responsiveness to clinical change in experienced hearing-aid users.

Nearly 50% (38 of 78) of the patients in this study were recruited from the VA, which partially explains the predominance of elderly male patients in this study. We made every effort to recruit from 3 nonveteran populations to improve the generalizability of our findings. However, the large volume of patients seen at VA Puget Sound compared with the other centers led to greater enrollment of veterans. Nonetheless, a substantial number of patients were nonveterans, and we saw no evidence of systematic differences between veteran and nonveteran responses or between men and women. The cohort is elderly, but this is less troubling because hearing aids are typically used by elderly patients. We also restricted our enrollment to patients who received bilateral hearing aids. This extended our enrollment period but reduced confounding from patients with different types of hearing loss and hearing aids. We do not anticipate that the psychometric properties of the EAR will vary systematically in patients using only 1 hearing aid, but further study of such patients is needed to verify this assumption.

The EAR scale is a reliable, valid, and responsive disease-specific measure of the effectiveness of auditory rehabilitation. We now seek to establish population-based normative values for both modules and to identify cohesive subdomains of the Outer EAR. We encourage the use of these modules to compare different modalities of hearing amplification, including comparisons of emerging technologies such as middle ear implants and bone-anchored hearing aids with conventional hearing amplification. Since disease-specific and generic measures provide complementary information about therapy, we believe that the use of the EAR in conjunction with generic outcome measures can lead to important insights in future hearing amplification trials.

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Table 4. Responsiveness Statistics of the EAR Modules, HHIE, and APHAB

<table>
<thead>
<tr>
<th>Variable</th>
<th>Effect Size</th>
<th>Guyatt Statistic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inner EAR module</td>
<td>2.10</td>
<td>1.45</td>
</tr>
<tr>
<td>Outer EAR module</td>
<td>1.14</td>
<td>0.92</td>
</tr>
<tr>
<td>HHIE</td>
<td>0.88</td>
<td>0.96</td>
</tr>
<tr>
<td>APHAB</td>
<td>0.86</td>
<td>0.79</td>
</tr>
</tbody>
</table>

Abbreviations: APHAB, Abbreviated Profile of Hearing Aid Benefit; EAR, Effectiveness of Auditory Rehabilitation; HHIE, Hearing Handicap Inventory for the Elderly.
REFERENCES


Correction

Error in Title. In the Original Article by Yueh et al titled “Development and Validation of the Effectiveness of the Auditory Rehabilitation Scale,” published in the October issue of the ARCHIVES (2005;131:851-856), an error occurred in the title. The correct title is “Development and Validation of the Effectiveness of Auditory Rehabilitation Scale.” This correction was made previously to online versions of this article.